

# Troubleshooting Talk Abroad Service:

When you have no reception on a network change the location profile.

Active Profile Options –

Global

(Global Plus not active)

US/Italy

UK

Default short code for the location menu on any phone model: Dial #988 and send it like a call

Nobux - Go into the menu select the "STK" icon (picture of two SIM cards)>select location

Blu Aria, Jenny, Samba, Zoey - menu>organizer(file folder image)>profiles>select location

Nokia - menu>profiles>select location

Standard Rental (Moto V180 flip phone) - Top most middle button on the phone enters you into the menu > Office tools (pencil and a clock image)>profiles(scroll down last option)>select location

Deluxe Rental - Samsung i5500 - Go into the “window” icon on the bottom middle of the home screen - flip through the icon options to find SIM Toolkit (it is its own icon with a SIM and a little gear) select location is inside

iPhone 4 - settings>phone>SIM applications>select location