

Spain SIM Card Instructions



www.cellularabroad.com
+1 310 862-7100

Please be sure to read these instructions *prior to* departing for Spain

Activating Your Service

You must activate your service before you depart!

Email support@cellularabroad.com

Spain cell phone number or Order ID
Departure date
Name
Date of birth
Passport number

If you are activating more than one SIM card, please send separate emails.

Once you Arrive!

Power on your phone and you will be ready to make and receive phone calls.

Dialing information

Your Spain Cell Number to USA: 001 - area code - phone number

US to Spain Cell Number: 011 - 34 - your Spanish phone number

Your Spain Cell Number to Spain: Direct Dial Spanish phone number

Spain to Your Spain Cell Number: 0 - Your Spanish number (minus the 34 country code)

Checking your credit Balance:

Dial *111# and send it like a call. This balance check costs \$0.15 euro cents.

Purchasing More Credit

Each \$59 bundle will extend your service for 30 days and provide you with 500 minutes of calling and 1GB of data. Please note that you can only add one bundle per 30 day period.

We can add bundles directly to your account.

Call 001 310-862-7100 from your handset - not Toll Free
Call 00-800-3623-3333 from a landline - Toll Free
Or email support@cellularabroad.com
8am to 4pm PST, M-F

Voicemail

Dial 242

When you first call 242 you are asked (in Spanish) to select your default language

Press 5 on your keypad to select English.

Confirm your selection with 1

Customer Service

Contact Cellular Abroad

8am to 4pm PST, M - F

From your handset **001-310-862-7100**

Toll-free from a landline **00 800 3623 3333**

Email support@cellularabroad.com

Service Life

Your SIM Card lasts for 6 months from activation and plus 6 months from last credit recharge.
