

China Deluxe Rental Phone



www.cellularabroad.com
+1 310 862-7100

Please be sure to read these instructions *prior to* departing for China.



Service Activation – Your SIM card has been inserted

Please note that you **MUST ACTIVATE** your China Unicom service! Otherwise, it won't work!

Email a high resolution scanned colored copy or image (picture with a smartphone) of your passport and Chinese visa page (if available) to support@cellularabroad.com

Please include your order ID or China Unicom phone number in the subject line.

Once we receive this email we will send a reply confirming the activation of your service.

In the first couple of hours, you may receive SMS notifications from China Unicom that show different **airtime account balance**, which is a China Unicom internal number, please ignore that.

In the US/Canada

You **can** power the phone on and add contacts or connect to Wi-Fi.

You can add a Gmail account to the phone - **please remember to delete this before returning the phone!**

***Please note: Please note Google service do not support in China. This includes Google Maps and Gmail.**

Receiving calls

From the US dial 011 86 plus your number, for example, 011 86 132 818 12345

People in mainland China can just dial your number directly to reach you, for example, 132 818 12345

Calling a mobile number in China

Dial the 11 digit mobile number directly; Chinese mobile numbers all starts with 13../15../17../18... For example, call number 15680912345 directly.

Calling a fixed line number in China

Dial 0 + area code + phone number, Beijing area code is 10, Shanghai is 21, Chengdu is 28; for example, calling a Chengdu fixed line number 85332544, dial 028 85332544.

Calling an international number (back to the US) when in China

You must dial 10193"+ "00" + country code + phone number for example, calling a US number (ex. 617 346 1234), dial 10193 00 1 617 346 1234.

Calling when outside China

Please dial "00" or "+" + country code + phone number. For example, when you are in US, calling 617 346 1234, dial +1 617 346 1234.

4G LTE coverage (as of March 2016)

China Unicom's LTE network covers following major cities:

Beijing, Tianjin, Shanghai, Guangzhou, Shenzhen, Xian, Chongqing, Zhengzhou, Wuhan, Chengdu, Changsha, Jinan, Hangzhou, Shenyang, Harbin, Fuzhou, Nanjing, Shijiazhuang, Suzhou, Qingdao, Dongguan, Dalian, Ningbo, Changchun, Haikou, Taiyuan, Nanning, Yantai, Xiamen, Kunming, Hefei, Guiyang, Luoyang, Tangshan, Hohhot, Yulin, Lanzhou, Xining, Nanchang, Yinchuan, Jiaxing, Foshan, Quanzhou, Weifang, Wenzhou, Fuyang, Wuxi, Yichang, Hengyang, Guilin, Langfang, Linfen, Nanchong, Weinan, Nanyang, Nantong.

Note: If your city is not in the list above, you'll be likely connected to a 3+G HSPA network. Depend on your handset; the data speed is up to 42MB/S.

Adding Call/Data Credit

The easiest way is to email support@cellularabroad.com with your request

Account Balance Inquires

You can check your balance when you are in China. Just send text "101" to 10010 for airtime balance; send text "2082" to 10010 for data balance. These texts will be in Chinese.



APN Setting

Your APN has been set.

Having data issues? Check your settings

Settings>Mobile Settings>Mobile Networks>APN - create new and save

Name: Any (this is just a label)

APN: 3gnet

username: blank

password: blank

Customer Service

When in China, English-speaking customer service agents can be reached by dialing 0086 28 85332544 and 0086 156 8092 7447.

Or you can contact Cellular Abroad at 10193 00 1 310 862 7100 M-F 9am-4pm CST or chat with online or email support@cellularabroad.com

Deluxe Rental Checklist

ALL listed items must be returned or applicable fees will be applied.

Contact Cellular Abroad immediately if checked items are not in your package.

- ✓ **Samsung Handset (\$150)**
-with preinstalled Sim Card and Battery



- ✓ **Wall Charger with Cord (\$25)**



- ✓ **International Plug Adapter(s) (\$1 ea.)**

- Euro Adapter (2 pronged)
- UK Adapter (3 pronged)
- Australian Adapter (2 pronged *slanted*)

- ✓ **Vinyl Case with Liner (\$5/\$1)**

- ✓ **DC USB Adapter (\$10)**



Rentals must be postmarked within **TWO** business days of your return date or late fees will apply.